

2021-2022 SCHEDULE

Loose Leaf

COLLECTION

- Place your loose leaves at the curb by 6 a.m. the **FIRST** day of your specified collection week.
- Collection crews are unable to return if you place leaves at the curb after they have worked your street.
- The City uses a loose leaf tracker application for residents to determine if crews have already collected on their street each cycle, and find information on the next scheduled collection cycle. The tracker will be available after November 1 at concordnc.gov/looseleafcollection.
- Leaves must be free of tree/shrub limbs or foreign objects and kept away from storm drains, mail boxes, and parked cars.
- Bagged leaves are collected **WEEKLY** on your regular garbage collection day. Consider bagging your leaves if you cannot wait for loose leaf collection.
- Bagged leaves **MUST** be contained in untied, clear plastic or biodegradable paper bags weighing less than 35 pounds each.
- The City will collect your Christmas trees too! Please leave trees at the curb with your regular household garbage. Remove all stands, lights, and ornaments.
- No loose leaf collection is scheduled on City-observed holidays, including Veterans Day (November 11), Thanksgiving (entire week of November 22-26), Christmas (entire week of December 20-24), and Martin Luther King Jr.'s Birthday (January 17).

This schedule is subject to change due to weather delays and equipment breakdown. Contact Customer Care or check concordnc.gov for updates.

Second Chance Program

You are required to bag all loose leaves placed at the curb after leaf crews work your street during the third collection cycle. A Second Chance Program is offered for anyone who misses the last collection and is willing to pay rather than bag their leaves and avoid the Code Enforcement penalties. For a fee of \$75, the City will schedule a special loose leaf collection the weeks of February 14-18 and February 21-25. 🍂

If Your Garbage Day Is...	Your Loose Leaves Will Be Collected...
Monday	November 15-19 January 4-7 February 7-11
Tuesday	November 8-12 December 27-31 January 31-February 4
Wednesday	November 8-12 December 13-17 January 24-28
Thursday	November 1-5 December 6-10 January 18-21
Friday	November 1-5 November 29-December 3 January 10-14
Second Chance \$75 Fee	February 14-18 February 21-25



Customer Care Center

704-920-5555

Monday - Friday, 7:30 a.m. - 5:30 p.m.

concordnc.gov